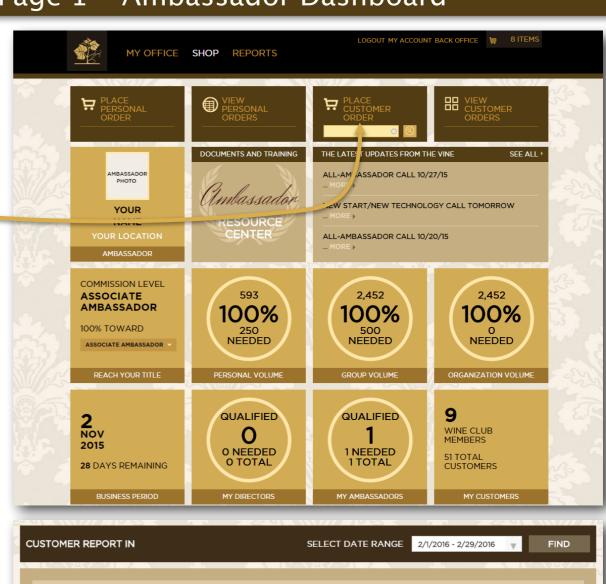
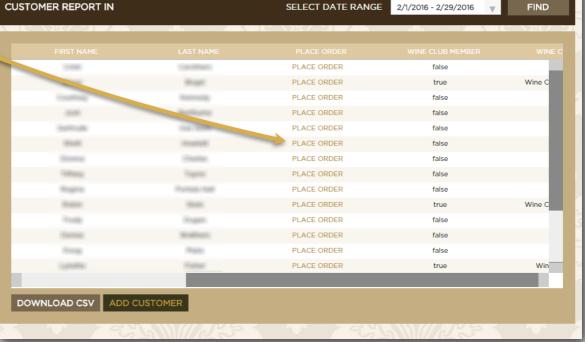


### Page 1 - Ambassador Dashboard

## Steps

- 1. From your ambassador dashboard, click 'Place Customer Order' to proceed to your customer report. You can also view your Customer Report by clicking the 'My Customers' widget.
- 2. From the customer report, click 'Place Order' next to the customer's name to create a new order for them.
  - Customer Report contains information such as Wine Club Status, Contact Information, and Order History.







#### Page 2 – Selecting Items

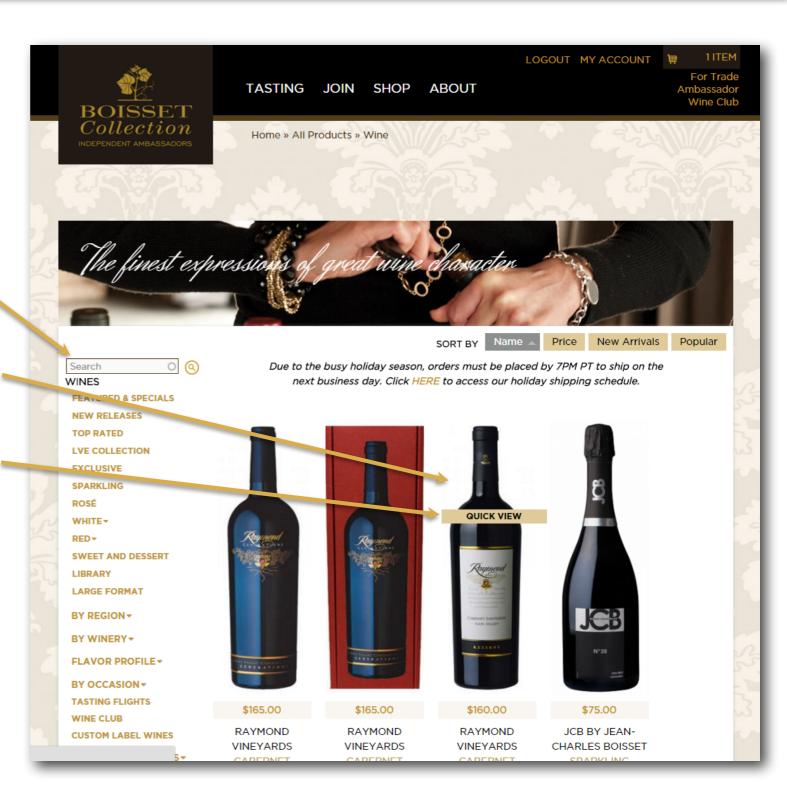
### Steps (Cont'd.)

You will now see the 'Shop' catalog page from your customer's account.

From this page, you can browse the products your customer wants to purchase. You can also use the search function to find a specific product.

- 3. If you or your customer need more information on a product, you can click the product to view details.
  - You can also hover over and select the 'Quick View' button to display more information without having to go to the product details page.
- 4. You can add the product to your cart from the Product Page or from the 'Quick View' window.

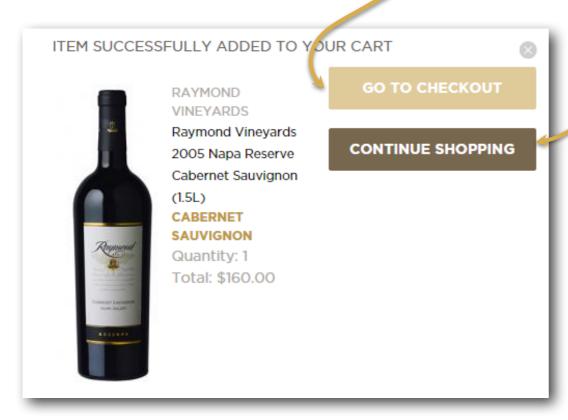


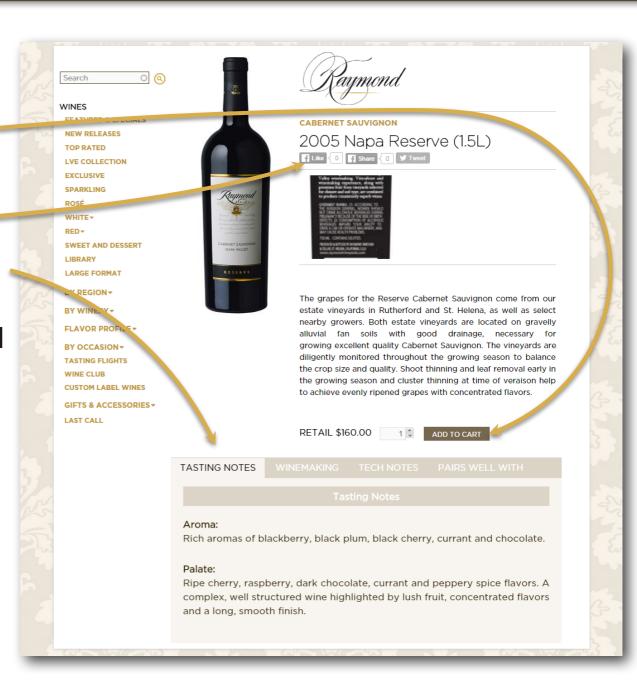




#### Page 3 - Product Details (Optional)

- 5. Once you are on the product details page you can simply click 'Add to Cart' to select the product.
  - You can also share this product on social media
  - If you need more details you can choose from one of the tabs to find out more information about a product.
  - Once you have clicked on 'Add to Cart' you you will see a pop-up that will prompt you to checkout.
    - If the order is not complete simply click on 'Continue Shopping'.





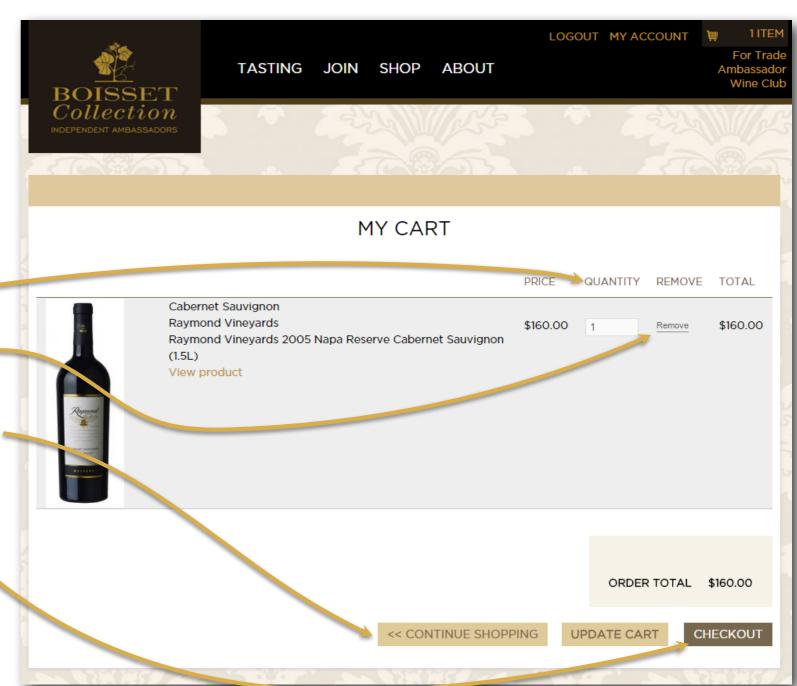


#### Page 4- Review Cart

## Steps (Cont'd.)

- 7. Once you have selected 'Go to Checkout' you will be brought to your cart.
  - It is important to verify your cart's contents for accuracy.
  - If needed you can update the quantity of any product from this screen.
  - You can also remove an item by clicking on 'Remove'.
  - If you need to add any more products click on the 'Continue Shopping' Button.

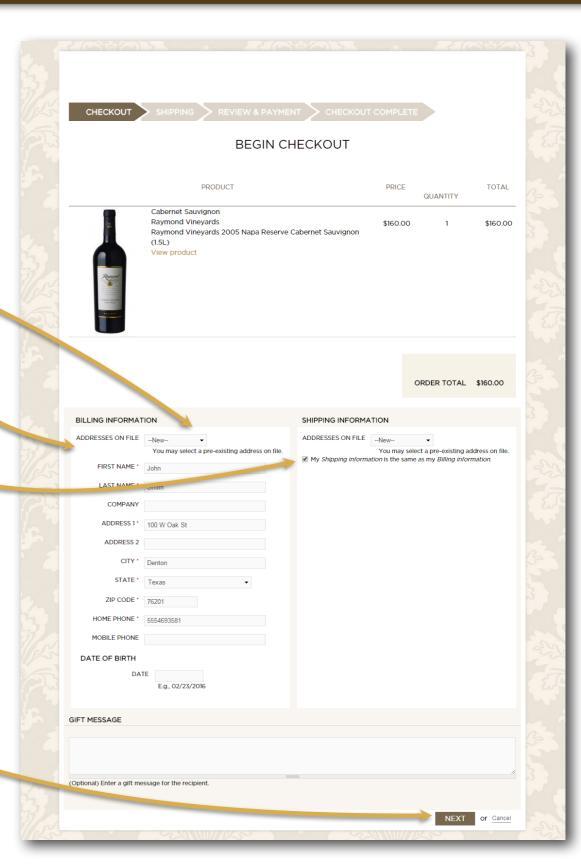
If your order is correct click on the 'Checkout' Button.





### Page 5 - Shipping & Billing

- 9. Now that all of the items on your order are correct you can select the shipping and billing address for this order.
  - If your customer has an address stored on their account you can select one from the drop down list.
  - However if the order needs to ship to a new address, or there is no address on file you can complete both the billing and the shipping information.
  - If the shipping address is the same as the billing address, click the checkbox that says "My Shipping information is the same as my billing information".
- 10.Once you have completed or selected the address, click the 'Next' Button to select the shipping options.





### Page 6 - Shipping Options

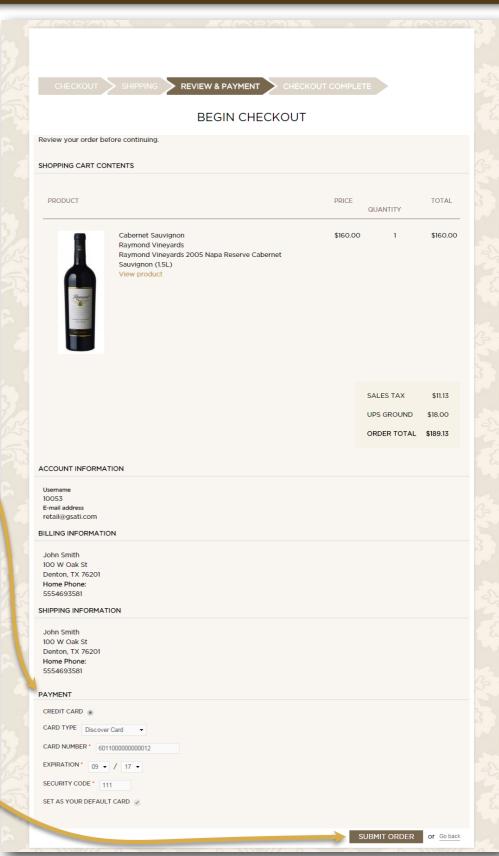
- 11. From this page you can choose the delivery method for the order.
  - You can optionally select a future ship date for the order.
- 12. You must also check the age confirmation checkbox to continue placing the order.
- 13.Once you have completed these fields, click the 'Next' button to continue to the payment screen.





### Page 7 - Credit Card Payment

- 14. Review all information on this page for accuracy.
  - The products your customer is buying in this order
  - Shipping service selected
  - Account Information
  - Billing Address Information
  - Shipping Address Information
- 15.If all the information is correct, add in the credit card information for the purchase under the Payment heading at the bottom of the page.
- 16.Click on the 'Submit Order' Button to complete the order.





### Page 8 – Order Confirmation

Congratulations, you have now completed an order for your customer!

Your customer will receive an Order Confirmation email upon paying for the order. They will also receive a Shipping notification email with a tracking number once the order has shipped.

You will receive an email confirming that your customer has placed an order on your website.

