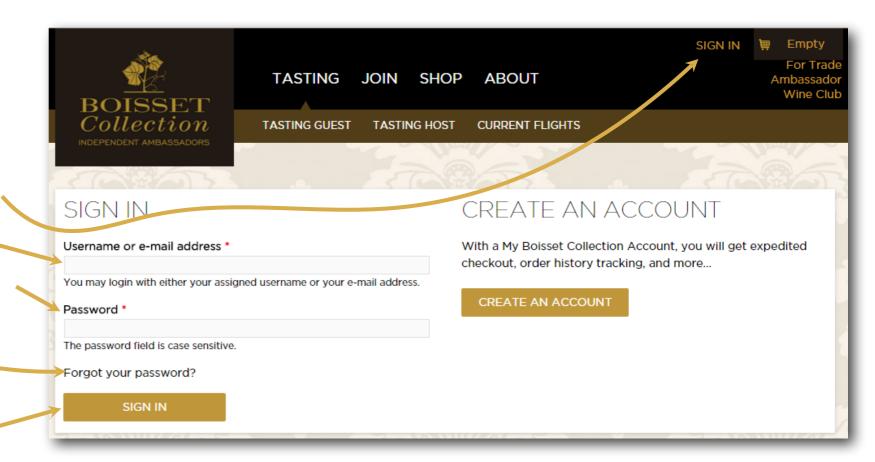


### Page 1 – Login to Your Account

## Steps

- 1.If you are not already signed into your account, start by clicking on the "Sign In" button at the top of any page.
- 2. Then you will just need to fill in your e-mail address and password on file.
  - If you have forgotten your password, simply click on the "Forgot your password" link.
- 3. Then click on the "Sign In" button.



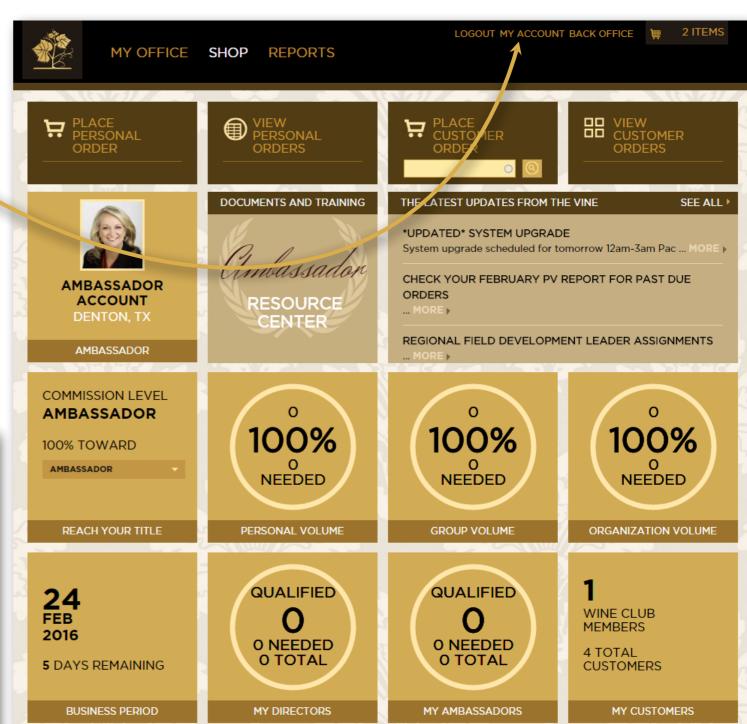


Page 2 - Go to My Account

## Steps (Cont'd.)

- 4. Now that you are logged into your account, click the "My Account" link on the upper right side of the site.
  - If you have added items to your cart, they will be saved until you either complete the checkout or remove the item from the cart.
  - Your contact information as an ambassador will always display on your personal website.





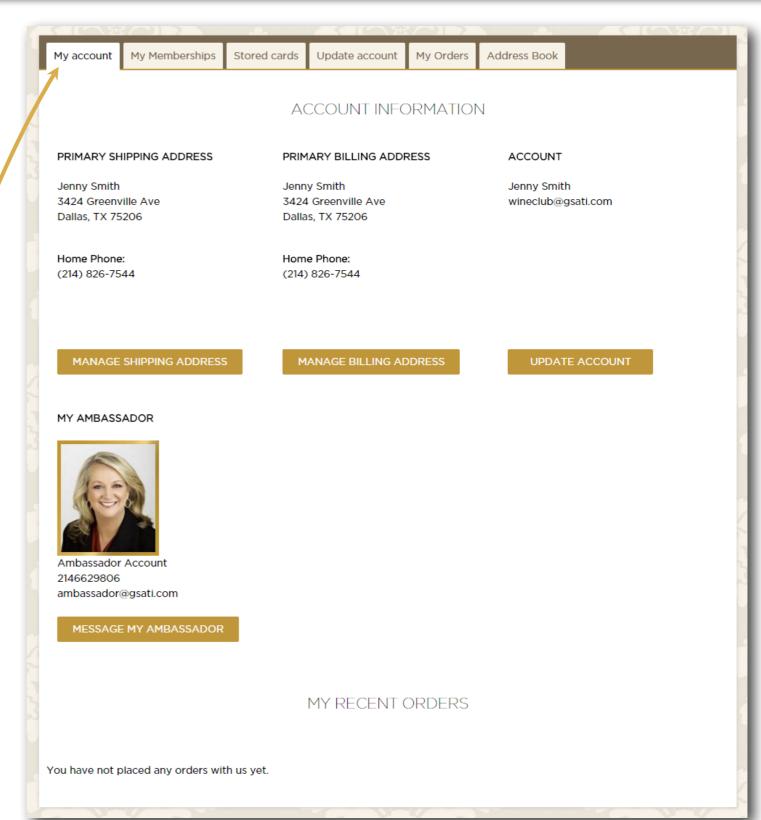


#### Page 3 – My Account Overview

## My Account Tab

Now that you are on the My Account page you can manage all of your information.

- The "My Account" tab gives you most of the primary information on the account.
- The "My Memberships" tab shows your current Wine Club Memberships (Page 4).
- The "Stored Cards" tab shows your credit cards on file and allows you to manage them (Page 5).
- The "Update Account" tab allows you to update your account information (Page 6).
- The "Ambassador Profile" tab of "Update Account" is where you can update information related to your wine business (Page 7)
- The "My Orders" tab displays all of your order history (Page 8).
- The "Address Book" tab allows you to manage all addresses that you've saved to your account (Page 9).



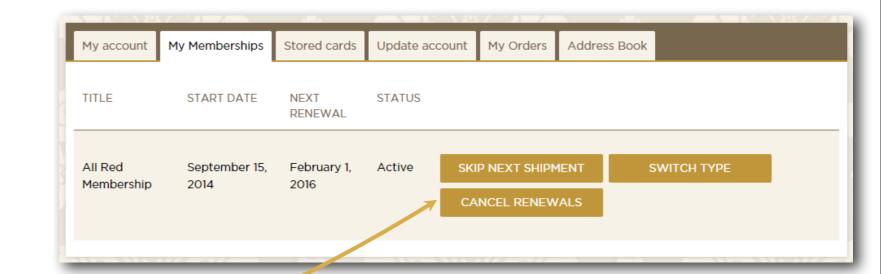


### Page 4 - My Memberships

## My Memberships Tab

This tab allows you to view your current and/or past wine club memberships.

- Past Memberships will show a "Canceled" status.
- Current Memberships will show an "Active" status.
- You can choose to skip your next shipment, change your wine club type, or cancel your membership if needed.
- If you cancel a wine club membership accidentally, please contact Customer Care and we will reinstate the membership.





### Page 5 – Stored Cards

### Stored Cards Tab

From this tab you can update credit cards stored on your account.

- Click Edit if you would like to change the information for an existing card.
- Click Delete if you want to remove a card from the account.
- You can also add a new card by clicking 'Add a Credit or Debit Card' below.





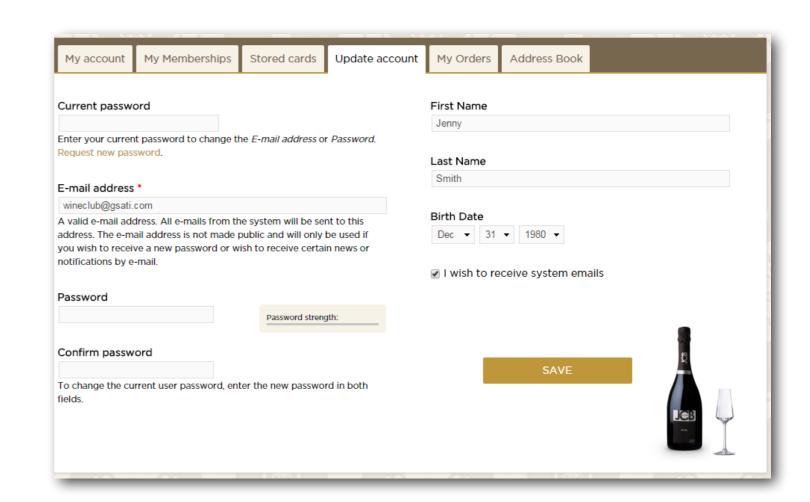
### Page 6 - Update Account

## **Update Account Tab**

From this tab, you can update the main login information on your account.

#### From here you can:

- Update your email address.
- Update your password.
- Change the name on your account.
- Update your date of birth.
- Change whether you would like to receive system emails.
- Any information that you change will be saved after clicking the "Save" button.
- Note that you will have to type in your current password in the top left field to change the email address or set a new password.



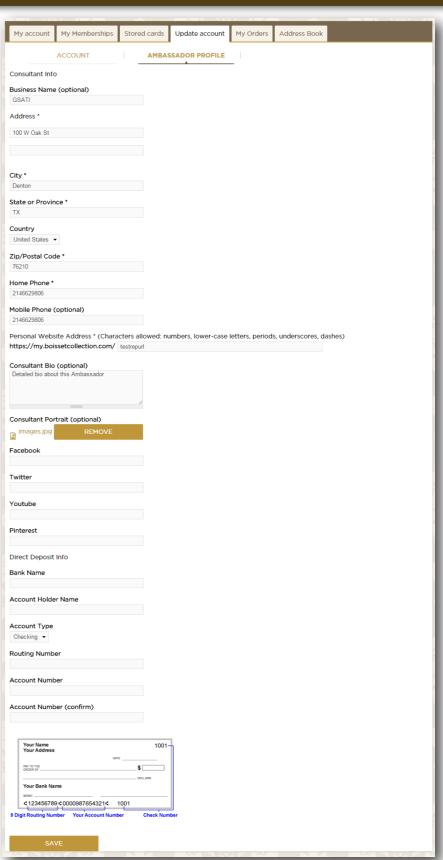


### Page 7 - Update Your Ambassador Information

## Update Account - Ambassador Profile

From this tab, you can update information related to your wine business. You can:

- Update your business name.
- Update your business address.
- Change the URL for your personal website.
- Update your bio text that customers can see.
- Upload/update your picture.
- Add URLs for social media channels.
- Update your Direct Deposit information
  - If you don't add your banking information here you will be mailed a check and charged a \$10 check fee.
- Click "Save" to keep any changes you made.



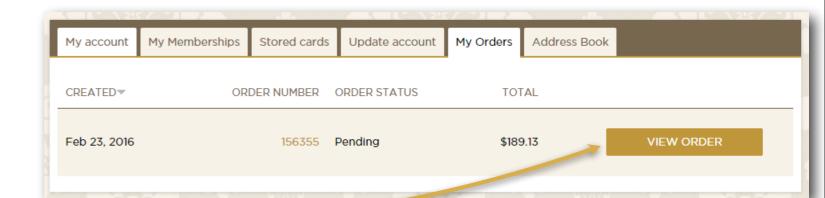


Page 8 – My Orders

## My Orders Tab

From this tab, you can see all of your order history and get details on each order.

- To view order details, just click on the "View Order" button.
- Orders will show the date of the order, the order number, status of the order, and the total from this page.





Page 9 – Address Book

### Address Book Tab

From this tab, you can view/edit/delete any address that has been saved on your account.

- Click on the "Edit" Link to edit the address that needs to be changed.
- Click on the "Delete" link to remove the address from the address book.
- Use the tabs at the top for choosing if you would like to view Billing Addresses or Shipping Addresses.
- Click 'Add Billing Address' or 'Add Shipping Address' in either tab to add a new address.

